

Cultural Development
(Edentified in Third Quarter Only)

	LOCAL	NETWORK
7/3/91	KUTZTOWN FOLK FESTIVAL IN FULL SWING	
7/8/91	PRIDE OF BALTIMORE IN LENINGRAD	
7/22/91	TO RUSSIA WITH PRIDE	
7/24/91	TO RUSSIA WITH PRIDE II	
7/24/91	TO RUSSIA WITH PRIDE III	
7/25/91	TO RUSSIA WITH PRIDE IV	
7/26/91	TO RUSSIA, WITH PRIDE V	
8/7/91	KING EXHIBIT AT MUSEUM	
9/1/91	JEWISH AMERICAN FESTIVAL AT DRUID HILL	
9/1/91	CLOISTERS HAS AFRICAN CULTURE DAY	

Redistricting
(Identified in Third Quarter Only)

	LOCAL	NETWORK
7/2/91	REDISTRICTING BRINGS OUT THE PROTESTS	
8/30/91	SCHAEFER AGAINST REDISTRICTING PLAN	
9/2/91	REDISTRICTING HEARING TO DRAW A CROWD	
9/19/91	NEW REDISTRICTING PLAN HAS BACKERS	
9/23/91	REDISTRICTING COULD END IN COURT	
9/25/91	REDISTRICTING BATTLE DEADLOCKED	
9/26/91	HOUSE GOES HOME, REDISTRICTING NOT DONE	
9/27/91	COMPUTER GLITCH SLOWS REDISTRICTING PLAN	

SH3-0883

Supreme Court
Identified in Third Quarter Only

	LOCAL		NETWORK
7/1/91	BUSH NOMINATES THOMAS TO COURT	6/27/91	SENATOR HATCH AND PROFESSOR TRIBE DISCUSS FUTURE OF SUPREME COURT AS JUSTICE MARSHALL ANNOUNCES HIS RESIGNATION
7/1/91	NAACP WORRIED ABOUT THOMAS		
7/6/91	WOMEN'S MARCH PROTESTS COURT RULING	7/1/91	PRESIDENT BUSH MAY SELECT HISPANIC- AMERICAN NOMINEE FOR SUPREME COURT
8/1/91	NAACP OPPOSES THOMAS		
9/4/91	AD FOR THOMAS BLASTS LIBERALS	7/1/91	NBC NEWS SPECIAL REPORT: PRESIDENT BUSH NAMES JUDGE CLARENCE THOMAS TO SUPREME COURT
9/7/91	BUSH SUPPORTS THOMAS IN SPEECH		
9/10/91	THOMAS NOMINATION HEARINGS START	7/1/91	CLOSE UP: ALLIANCE FOR JUSTICE'S AARON & NBC'S MIKLASZEWSKI DISCUSS REPLACING RETIRING SUPREME COURT JUSTICE MARSHALL
9/11/91	THOMAS HEARINGS CONTINUE		
9/11/91	THOMAS RESPONSE TO ABORTION INTERVIEW		
9/12/91	THOMAS HEARINGS STILL CONTINUE	7/2/91	PRESIDENT BUSH DENIES HE HAS NOMINATED JUDGE THOMAS TO TOP COURT BECAUSE HE'S BLACK
9/13/91	THOMAS TESTIMONY CONTINUES		
9/27/91	COMMITTEE DEADLOCKS ON THOMAS	7/3/91	NARAL'S MICHELMAN DISCUSSES SUPREME COURT JUSTICE NOMINEE THOMAS' WRITINGS & SPEECHES ON ABORTION
		7/7/91	NAACP TO DEBATE WHETHER TO ENDORSE SUPREME COURT NOMINEE JUDGE THOMAS AT 82ND ANNUAL CONVENTION

SH3-0884

7/6/91	ABORTION CONFLICT FLAIRS AS SUPREME COURT NOMINEE CLARENCE THOMAS APPOINTMENT IS DEBATED
7/8/91	JUDGE THOMAS FACES TOUGH ROAD AHEAD IN NOMINATION PROCESS
7/8/91	NAACP MEETS IN HOUSTON FOR CONVENTION & WILL DECIDE WHETHER TO BACK AFRICAN- AMERICAN SUPREME COURT NOMINEE THOMAS
7/9/91	AT ANNUAL CONVENTION NAACP TO FOCUS ON SUPREME COURT NOMINEE JUDGE THOMAS
7/9/91	NAACP DIRECTOR HOOKS ASSERTS THE NAACP WILL CONTINUE TO BREAK THE WHITE MALE QUOTA SYSTEM OF THE SUPREME COURT
7/11/91	WHITE HOUSE ANNOUNCES THAT SUPREME COURT NOMINEE CLARENCE THOMAS SMOKED MARIJUANA AS STUDENT
7/12/91	BLACK CONGRESSIONAL CAUCUS VOTES 19-1 TO OPPOSE NOMINATION OF CLARENCE THOMAS TO SUPREME COURT
7/12/91	SENATOR DANFORTH CRITICIZES BLACK CAUCUS FOR NOT SUPPORTING SUPREME COURT NOMINEE THOMAS

7/31/91	NAACP AND AFL-CIO OPPOSE NOMINATION OF CLARENCE THOMAS TO THE SUPREME COURT
9/3/91	CONTROVERSIAL TV COMMERCIAL ARE PUT OUT BY SUPREME COURT NOMINEE THOMAS' SUPPORTERS
9/4/91	TELEVISION AD CAMPAIGN STRIKES AT CREDIBILITY OF SENATORS WHO WILL VOTE ON THE THOMAS SUPREME COURT NOMINATION
9/7/91	AFRICAN-AMERICANS DEBATE MERITS OF SUPREME COURT NOMINEE CLARENCE THOMAS
9/9/91	SUPREME COURT NOMINEE JUDGE THOMAS PREPARES FOR SENATE CONFIRMATION COMMITTEE PROCEEDINGS
9/10/91	CONTROVERSY FLARES OVER SUPREME COURT NOMINEE CLARENCE THOMAS AS HIS SENATE HEARING APPROACHES
9/10/91	CLOSE UP: SENATOR METZENBAUM AND JUDGE BORK DISCUSS THOMAS' NOMINATION TO THE SUPREME COURT
9/10/91	AFRICAN AMERICANS MARSHALL AND HENDERSON DISCUSS CLARENCE THOMAS' NOMINATION TO SUPREME COURT

SH3-0886

9/10/91 JUDGE THOMAS MUST
CROSS POLITICAL
MINEFIELD IN ORDER
TO GET CONFIRMATION

9/11/91 CONFIRMATION
HEARINGS FOR SUPREME
COURT NOMINEE THOMAS
OPEN

9/12/91 SUPREME COURT
NOMINEE THOMAS
REFUSES TO REVEAL
HIS POSITION ON
ABORTION

9/12/91 CRITIC'S CORNER:
SUPREME COURT
NOMINEE THOMAS'
CONFIRMATION HEARING
HAS BECOME A MEDIA
CIRCUS

9/16/91 SUPREME COURT
NOMINEE THOMAS TO
UNDERGO MORE
QUESTIONING BY
JUDICIARY COMMITTEE

9/11/91 BLACK LAW STUDENTS
SPLIT ON NOMINATION
OF CLARENCE THOMAS
TO SUPREME COURT

9/13/91 SUPREME COURT
JUSTICE NOMINEE
THOMAS CITES ROE V.
WADE AS 1 OF THE
MOST IMPORTANT COURT
DECISIONS IN 20
YEARS

9/17/91 SUPREME COURT
NOMINEE THOMAS
FINISHES
CONFIRMATION
HEARINGS WITH
OPTIMISTIC OUTLOOK

9/25/91 PROFILE OF SUPREME
COURT JUSTICE SANDRA
DAY O'CONNOR

9/27/91 PRESIDENT OF THE
NATIONAL WOMEN'S LAW
CENTER GREENBERGER
DISCUSSES SUPREME
COURT JUSTICE
NOMINEE THOMAS

9/27/91 SENATE JUDICIARY
COMMITTEE TO VOTE ON
NOMINATION OF
SUPREME COURT
JUSTICE NOMINEE
THOMAS TODAY

9/27/91 PRESIDENT OF THE
NATIONAL WOMEN'S LAW
CENTER GREENBERGER
DISCUSSES SUPREME
COURT JUSTICE
NOMINEE THOMAS

9/27/91 SUPREME COURT
JUSTICE NOMINEE
THOMAS APPEARS TO BE
UNQUALIFIED FOR
POSITION ACCORDING
TO JUDICIARY
COMMITTEE SENATORS

Youth Concerns
Identified in Third Quarter Only

LOCAL	NETWORK
7/2/91 CAMP WORKS FOR INNER-CITY POOR KIDS	7/19/91 PART I OF IV: SEX EXPERTS; TEENAGERS; AND THEIR PARENTS DISCUSS TEEN SEX
7/12/91 PROTECTING KIDS FROM THE DRUG TRADE	
7/17/91 DAY CAMP IS HOME FOR HOMELESS KIDS	9/2/91 GANG VIOLENCE CLAIMS THE LIFE OF 16-YEAR- OLD ALMA ROSALES
7/25/91 "BEST AFFAIR" RAISES BUCKS FOR KIDS	9/20/91 SEX IN THE 90'S: PART III OF III: TEENAGERS ARE GETTING CONFLICTING MESSAGES FROM MEDIA & SOCIETY ABOUT SEXUALITY
7/26/91 CARROLL COUNTY SCOUT HEADING FOR KOREA	
7/26/91 5TH AND 6TH GRADERS DO A SHARK SUMMER	
8/1/91 KIDS DO THE MUSIC THING IN SUMMER	
8/1/91 PUPPET THEATER VISITS DUNBAR PROJECT	
8/5/91 TEENS PAINT MAPS ON PLAYGROUNDS	
8/6/91 COUNTY HAS "SPECIAL FRIENDS" FOR TEENS	
8/6/91 TEENS CLEAN UP NEIGHBORHOOD	
8/6/91 SCHOOL UNIFORM FAIR IN CHARLES VILLAGE	
8/7/91 STUDENTS MOVE MAP PAINING TO NEW SCHOOL	
8/11/91 NEEDLES GONE, KIDS' FESTIVAL GOES ON	
8/14/91 ORIOLES VISIT HOPKINS KIDS	

8/15/91 TODDLER NEEDS A HOME

8/15/91 CHOICE JOBS PROGRAM
HELPS KIDS

8/16/91 KIDS ENTERTAIN
SENIORS

8/16/91 WALTERS EXHIBITS
STUDENTS' ART

8/17/91 KIDS CONVENTION IN
TOWSON

8/18/91 KIDS THROW PARTY FOR
HOMELESS

8/20/91 SCOUTS VISIT ELDERLY
WOMAN

8/28/91 STATE POLICE ON
SCHOOL BUS CAMPAIGN

8/28/91 KEEPING KIDS IN
SHAPE FOR SCHOOL

9/1/91 ALCOHOL ABUSE
STUDIED AS COLLEGE
BEGINS

9/3/91 TEEN RUNAWAYS MUST
BATTLE AIDS

9/5/91 NEWSMAKER: KIDS
STRESS

9/6/91 PLAYGROUND
DEDICATION

9/16/91 TEEN PREGNANCY HAS
SOLUTIONS

9/16/91 COUNTY HAS PLACE FOR
LATCHKEY KIDS

9/17/91 KIDS PARTICIPATE IN
NASA CONFERENCE

9/24/91 GROUP WANTS KIDS TO
EAT BREAKFAST

9/24/91 ROBB STREET TRIES TO
HELP ITS KIDS

The Media

LOCAL

6/20/91 SUPREME COURT RULES
MISQUOTING CAN BE
GROUNDS FOR LIBEL
SUIT

6/24/91 TRUST ME: SUPREME
COURT RULES PRESS
CAN BE SUED FOR
DIVULGING SOURCES

SH3-0891

ATTACHMENT K

<u>Federal Communications Commission</u> <i>part of</i>	
Docket No. <u>93-94</u>	Exhibit No. <u>3</u>
Presented by <u>Scrapps Howard</u>	
Disposition	Identified <u>10.6.93</u>
	Received <u>10.6.93</u>
	Rejected _____
Reporter <u>Celine Anderson</u>	
Date <u>10.6.93</u>	

WMAR-TV'S 1991 ORIOLES BROADCAST SCHEDULE
(REVISED AS OF 7/19/91)

<u>DAY</u>	<u>DATE</u>	<u>TIME</u>	<u>TEAM</u>
EXHIBITION GAMES			
SATURDAY	3/16	130PM	TEXAS RANGERS (Port Charlotte)
SATURDAY	3/23	1PM	KANSAS CITY ROYALS (Haines City)
SATURDAY	3/30	730PM	NEW YORK YANKEES (Joe Robbie - Miami)
REGULAR SEASON			
MONDAY	4/8	130PM*	CHICAGO WHITE SOX (SEASON OPENER)
FRIDAY	4/12	830PM	TEXAS RANGERS
SATURDAY	4/13	830PM	TEXAS RANGERS
SUNDAY	4/14	3PM	TEXAS RANGERS
MONDAY	4/22	8PM	CHICAGO WHITE SOX
TUESDAY	4/23	8PM	CHICAGO WHITE SOX
MONDAY	4/29	730PM	SEATTLE MARINERS (HOME)
SATURDAY	5/4	10PM	CALIFORNIA ANGELS
SUNDAY	5/5	5PM	CALIFORNIA ANGELS
FRIDAY	5/10	1030PM	SEATTLE MARINERS
SATURDAY	5/11	10PM	SEATTLE MARINERS
SUNDAY	5/12	430PM	SEATTLE MARINERS
FRIDAY	5/17	730PM	CALIFORNIA ANGELS (HOME)
MONDAY	5/20	730PM	DETROIT TIGERS
TUESDAY	5/21	730PM	DETROIT TIGERS
THURSDAY	5/30	730PM	BOSTON RED SOX
FRIDAY	5/31	730PM	BOSTON RED SOX
SATURDAY	6/1	1PM	BOSTON RED SOX
MONDAY	6/3	8PM	MINNESOTA TWINS
TUESDAY	6/4	8PM	MINNESOTA TWINS
THURSDAY	6/20	830PM	KANSAS CITY ROYALS
FRIDAY	6/21	830PM	KANSAS CITY ROYALS (RAINED OUT)
SATURDAY	6/22	8PM	KANSAS CITY ROYALS
SUNDAY	6/23	200PM	KANSAS CITY ROYALS (1ST GAME DH)
SUNDAY	6/23	620PM	KANSAS CITY ROYALS (2ND GAME DH)
TUESDAY	6/25	730PM	CLEVELAND INDIANS
THURSDAY	6/27	730PM	CLEVELAND INDIANS

*Opening Day will begin a half hour earlier than actual game time.

<u>DAY</u>	<u>DATE</u>	<u>TIME</u>	<u>TEAM</u>
<u>REGULAR SEASON (continued):</u>			
THURSDAY	7/4	1PM	NEW YORK YANKEES
FRIDAY	7/5	730PM	NEW YORK YANKEES
SATURDAY	7/6	130PM	NEW YORK YANKEES
FRIDAY	7/12	1030PM	OAKLAND A'S
SATURDAY	7/13	4PM	OAKLAND A'S
THURSDAY	7/18	830PM	KANSAS CITY ROYALS
SATURDAY	7/20	730PM	SEATTLE MARINERS (HOME)
SUNDAY	7/21	130PM	SEATTLE MARINERS (HOME)
MONDAY	7/29	10PM	SEATTLE MARINERS
TUESDAY	7/30	1030PM	SEATTLE MARINERS
FRIDAY	8/2	8PM	CHICAGO WHITE SOX
SATURDAY	8/3	7PM	CHICAGO WHITE SOX
SUNDAY	8/4	230PM	CHICAGO WHITE SOX
FRIDAY	8/16	830PM	MILWAUKEE BREWERS
SATURDAY	8/17	830PM	MILWAUKEE BREWERS
SUNDAY	8/18	230PM	MILWAUKEE BREWERS
MONDAY	8/19	830PM	TEXAS RANGERS
TUESDAY	8/20	830PM	TEXAS RANGERS
FRIDAY	8/30	8PM	MINNESOTA TWINS
SATURDAY	8/31	8PM	MINNESOTA TWINS
TUESDAY	9/3	730PM	TORONTO BLUE JAYS
MONDAY	9/16	730PM	BOSTON RED SOX
TUESDAY	9/17	730PM	BOSTON RED SOX
SUNDAY	10/6	130PM*	DETROIT TIGERS (HOME)

*Time tentative on this date.

1991 ORIOLES ON DECK BROADCAST SCHEDULE
(AS OF 7/19/91)

<u>DAY</u>	<u>DATE</u>	<u>TIME</u>	<u>TEAM</u>
MONDAY	4/8	1230PM	CHICAGO WHITE SOX (SEASON OPENER-1 HOUR)
FRIDAY	4/12	8PM	TEXAS RANGERS
SUNDAY	4/14	230PM	TEXAS RANGERS
SUNDAY	5/5	430PM	CALIFORNIA ANGELS
SATURDAY	6/1	1230PM	BOSTON RED SOX
FRIDAY	6/21	8PM	KANSAS CITY ROYALS
SUNDAY	6/23	2PM	KANSAS CITY ROYALS (CANCELED DUE TO RAINOUT ON 6/21 & DOUBLEHEADER SCHEDULED 6/23)
THURSDAY	7/4	1230PM	NEW YORK YANKEES
SATURDAY	7/13	330PM	OAKLAND A'S
SUNDAY	7/21	1PM	SEATTLE MARINERS (HOME)
MONDAY	7/29	930PM	SEATTLE MARINERS
SUNDAY	8/4	2PM	CHICAGO WHITE SOX
FRIDAY	8/16	8PM	MILWAUKEE BREWERS
SUNDAY	8/18	2PM	MILWAUKEE BREWERS
TUESDAY	8/20	8PM	TEXAS RANGERS
SUNDAY	10/6	1PM*	DETROIT TIGERS (HOME)

*Time tentative on this date.

ALL PROGRAMS ARE 1/2 HOUR IN LENGTH UNLESS OTHERWISE NOTED.

ATTACHMENT L

Federal Communications Commission ^{part of}	
Docket No. <u>93-94</u>	Exhibit No. <u>3</u>
Presented by <u>Scripps Howard</u>	
Disposition	Identified <u>10.6.93</u>
	Received <u>10.6.93</u>
	Rejected _____
Reporter <u>Allen Webb</u>	
Date <u>10.6.93</u>	

CONTACT 2 CASES PENDING DURING LICENSE TERM

	OPENED	DESCRIPTION	ACTION	AIRIED	TP	CLOSED
1	09/27	Customer wants refund for mechanic part.	customer to write mecch.	N/A	N/A	11/25
2	09/24	Viewer has been without hot water for week.	resolved, waiting for part	N/A	N/A	11/1
3	09/11	Rental security deposit not returned after move.	resolved, deposit returned	N/A	N/A	9/25
4	05/13	Missing mail from viewers mailbox.	phone calls improve serv	N/A	N/A	6/3
5	09/25	Damaged and missing furniture following delivery.	resol, furniture delivered	N/A	N/A	4/8/2
6	08/16	Consumer's installed door- installed incorrectly.	resol, company fixed door	N/A	N/A	9/20
7	03/28	Viewer has car loan trouble w/credit company.	c2 calls c.c./view no res	N/A	N/A	6/6
8	11690	Dirty lot and waste across from viewers yard.	instructed to call city.	N/A	N/A	12/3
9	06/03	Viewer receives no reimburs for cups of bankrpt co.	c2 gets co. to reimburse	N/A	N/A	6/17
10	08/20	Viewer gets bad paint job from body shop mechanic	c2 calls, shop repaint car	N/A	N/A	8/21
11	07/01	Viewer gets stuck with damaged refrigerator.	resol, viewer calls co.	N/A	N/A	7/8
12	06/18	Employee wants paycheck from former employer.	c2 advises, wk things out	N/A	N/A	6/18
13	7/22	Tenant wants sod in yard corrected aftr water prob	c2 mediates for viewer.	N/A	N/A	12/9
14	9/16	Customer gets stuck with faulty air conditioner.	Cust. going to court.	N/A	N/A	10/7
15	4/30	Student's ss# incorrect on student loan.....	c2 gets S.S. to fix prob	N/A	N/A	7/2
16	7/19	Tenant having problem with apart. and landlord.	c2 refers Balt Neighbrhds	N/A	N/A	9/20
17	7/15	Viewer wants \$\$ bk from caterer after cancl'd wedding	Contract reads no refunds	N/A	N/A	8/19
18	3/11	Customer uses cleaner that damages carpet.	Case went to court.	N/A	N/A	6/17
19	7/16	Viewer has disagreement with M.D. regard med recds	Resol, c2 calls M.D.	N/A	N/A	7/30
20	8/23	Garage door nightmare for homeowner....	c2 works problem out.	N/A	N/A	10/10
21	5/28	Viewer yet to receive reimburs from lost luggage	Resol, c2 calls airline.	N/A	N/A	6/25
22	6/3	Viewer wants pet shop to pay for vet fees/sick dog	Contact reads no refund	N/A	N/A	6/10

	OPENED	DESCRIPTION	ACTION	AIRED	TP	CLOSED
23	9/26	976 phone calls showing up on viewers bill.....	Phone company corrects.	N/A	N/A	10/17
24	7/29	Viewer has dispute with Balt. Sun over billing.	Resol, reimburs. received	N/A	N/A	10/21
25	6/17	Viewer not happy with auto mechanics service.	Resol, viewer satisfied	N/A	N/A	7/1
26	8/6	Dry cleaner ruins cust. coat and refuses to pay.	c2 gets cleaner to pay.	N/A	N/A	8/6
27	5/28	Cust. wants reimburs from furniture store....	c2 gets store to pay.	N/A	N/A	6/4
28	8/12	Dispute with cemetery over headstone...incorrect	c2 mediated problem.	N/A	N/A	8/19
29	6/20	Cust. has dispute with mortgage co. over FHA loan	c2 mediated problem.	N/A	N/A	9/5
30	9/5	Disabled viewer expects insur co. to cover loan.	Contract reads otherwise.	N/A	N/A	9/26
31	4/30	Woman calls c2 for assistance in paying her bills	c2 calls social services	N/A	N/A	6/4
32	9/6	Viewer has dispute with auto mech over clutch/pay	c2 gets refund for viewer	N/A	N/A	10/4
33	7/31	Consumer gets stuck with damaged bracelet....	Taken to small claims ct.	N/A	N/A	8/21
34	7/30	Family never received new health insur card....	c2 calls, resol, satisfied	N/A	N/A	8/6
35	8/5	Viewer failed to receive tags for new car fr dealr	c2 called dealer, resolved	N/A	N/A	8/12
36	7/1	Viewer not satisfied with used car/a.c., heat prob.	c2 intervened, resolved	N/A	N/A	9/25
37	8/6	Woman having problems filing for bankruptcy.....	c2 referred her to agency	N/A	N/A	8/13
38	7/1	Woman files discrimination suit against employer..	c2 refers proper agency.	N/A	N/A	7/22
39	5/17	Viewers car catches fire while being worked on...	Lawyer got involved/closed	N/A	N/A	7/26
40	7/8	Viewer gets into dispute with turf co. over lawn.	c2 calls Co., resolves..	N/A	N/A	7/15
41	6/27	Viewer needs many repairs to newly rented house.	c2 assists in solv probl.	N/A	N/A	3/2/2
42	8/19	Viewer complains of unnecessary auto repairs....	c2 calls dealer/resolved	N/A	N/A	8/26
43	6/18	Viewer complains of neighbors dog barking daily..	c2 refers to animal contrl	N/A	N/A	7/23
44	6/24	Woman has dispute with remodeler over kitchen work	c2 helps get prob correct	N/A	N/A	8/23
45	7/26	Viewer has dispute with car dealer over bad deal.	Lawyer involved/closed	N/A	N/A	7/28

SH3-0896

	OPENED	DESCRIPTION	ACTION	AIRIED	TP	CLOSED
46	7/16	Credit card co. never sent cc following payment.	c2 finds co./out of bus.	N/A	N/A	7/23
47	8/23	Viewer wants cemetery to fix tombstones properly.	Lawyer gets involved/clos	N/A	N/A	9/4
48	9/16	City residents wants gutted building torn down	c2 refers to agency...	N/A	N/A	10/7
49	7/8	Car dealer falls short on repairs he promised....	c2 arbitrates problem...	N/A	N/A	7/22
50	8/12	Consumer gets stuck with bad shoes...wants refund	c2 gets refund for viewer	N/A	N/A	9/4
51	9/6	Auto shop promises to refund/bad transmission....	c2 assists; resolved.	N/A	N/A	9/20
52	5/14	Viewer claims she hasn't received child support..	c2 refers to D.H.R.	N/A	N/A	7/2
53	7/8	Employee has dispute with employer/stolen products	Became legal case/closed.	N/A	N/A	7/22
54	7/25	Viewer gets stuck with sick bird from pet store.	No refund/cust. waited	N/A	N/A	8/1
55	9/12	Viewers health payment not made by H.M.O./problems	c2 mks calls/resolved	N/A	N/A	10/10
56	6/13	Viewer has dispute with landlord over lease....	c2 mks calls/..resolved	N/A	N/A	10/24
57	6/24	Viewer missing belongings after towing of car...	c2 involv/til law suit	N/A	N/A	8/5
58	8/26	Consumer gets stuck with defective shoes/mail ordr	c2 gets refund for shoes	N/A	N/A	10/7
59	6/27	Viewer having trouble getting car fixed/w insur co	c2 refers insur commiss.	N/A	N/A	7/11
60	5/31	Viewer needs help making car dealer honor warranty	c2 mks calls/resolved..	N/A	N/A	7/12
61	6/27	Woman disputes flower shop owner/skimpy bouquet..	c2 mediates/resolved////	N/A	N/A	7/18
62	8/22	Viewer's transmission goes up/dealer warranty ???	c2 /warranty honored....	N/A	N/A	8/23
63	9/16	Man having problem with condo mgmt over bad pipes	c2 mediates/problem resol	N/A	N/A	9/25
64	5/15	Problem with used car dealer with "lemon".....	c2 refers to car warranty	N/A	N/A	7/31
65	6/12	Tenant having problem with apartment a.c./heat	c2 mks calls/case closed	N/A	N/A	7/2
66	7/23	Newly bought used car turns out to be stolen....	c2 refers to MVA/closed	N/A	N/A	7/23
67	5/29	Repairs on car not acceptable/viewer wants refund	c2 calls shop/refund....	N/A	N/A	7/10
68	7/8	Woman having dispute with cemetery/bad upkeep///	c2 mediates/resolved	N/A	N/A	8/19

SH3-0897

	OPENED	DESCRIPTION	ACTION	AIRED	TP	CLOSED
69	7/29	Dispute with mortgage company following settlement	Legal action/case closed	N/A	N/A	8/16
70	9/27	Viewer trying to obtain birth certif/lost original	c2 refers to Viatl Rec.	N/A	N/A	10/25
71	8/5	Viewer has dispute with contractor over driveway	c2 mediates/resolved....	N/A	N/A	9/16
72	5/3	Family not satisfied with carpet job/want action	c2 mks calls, no response	N/A	N/A	6/6
73	8/26	Man having problem with dealer over car's title	c2 mks calls/legal/closed	N/A	N/A	10/14
74	9/12	Hospital bill not paid by insurance company.....	c2/insur co pays bill	N/A	N/A	9/26
75	6/7	Dispute with H.M.O. over claim/action needed....	c2 refers to Health Serv	N/A	N/A	6/14
76	5/15	Consumer has problem with auto alarm/wants refund	c2 gets involved/refund	N/A	N/A	1/92
77	5/29	Faulty coffee pot causes viewer to request refund	c2 learns pot was recalld	N/A	N/A	7/24
78	7/29	Viewer questions payment for treatment under insur	c2 learns/care not covered	N/A	N/A	12/10
79	2/27	City resident complains of debris in neighborhood	Debris cleaned up/resol	N/A	N/A	7/31
80	7/5	Viewer has horrible experience with dry cleaner.	c2 mediates/compromise	N/A	N/A	10/3
81	6/11	Family never received full furniture store shipmt	c2/refund on unship merch	N/A	N/A	6/18
82	5/17	Viewer has dispute with car dealer over poor serv.	c2 resolves problem....	N/A	N/A	9/20
83	7/11	Woman unhappy about Gas and Electric bill.	c2 calls, resolves problem	N/A	N/A	8/23
84	7/25	Viewer gets stuck with faulty refrigerator.....	c2 calls store, resolved	N/A	N/A	8/22
85	8/1	City woman complains about neighborhood trash.....	c2 calls HUD/trsh cleaned	N/A	N/A	10/31
86	8/13	Woman has a disagreement with tree trimming co.	c2 calls co./resolved.	N/A	N/A	10/01
87	8/22	Viewer claims daughter is deaf/state disagrees...	c2 calls/legal/case closd	N/A	N/A	10/5
88	6/17	Woman having problem with major medical coverage..	c2 calls /solved/satisfd	N/A	N/A	7/15
89	6/18	Viewer owes Md Dental school money for treatmt???	c2 refers/appeal filed...	N/A	N/A	7/25
90	7/23	Dispute with landlord over apartment lease.....	c2 calls/refund granted	N/A	N/A	10/01
91	5/23	Viewer has dispute with furniture store.....	c2 call/compromise made	N/A	N/A	6/06

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	OPENED	DESCRIPTION	ACTION	AIRED	TP	CLOSED
115	N/A	THE TRADE SCHOOLS THAT DON'T DELIVER.....	N/A.....	7/5	N/A	N/A
116	N/A	THE HOSPITAL BILL THAT CAUSED ALL KINDS OF TROUBLE	N/A.....	7/8	N/A	N/A
117	N/A	CONTACT 2 AND THE LOST PLANE TICKETS.....	N/A.....	7/10	N/A	N/A
118	N/A	THE HOME IMPROVEMENT CONTRACTOR THAT DISAPPEARS...	N/A.....	7/12	N/A	N/A
119	N/A	REFUNDING THE EXTRAS.....	N/A.....	7/15	N/A	N/A
120	N/A	THE MORTGAGE PAYMENT IS IN.....	N/A.....	7/19	N/A	N/A
121	N/A	THE LOST STROLLER.....	N/A.....	7/22	N/A	N/A
122	N/A	THE MIDDLE SCHOOL THAT WAS SLOW WITH THE REFUND...	N/A.....	7/24	N/A	N/A
123	N/A	BUSINESSMEN AND CUSTOMERS.....	N/A.....	7/29	N/A	N/A
124	N/A	THE VITALIZER DOESN'T WORK.....	N/A.....	7/31	N/A	N/A
125	N/A	THE CAR REPAIR THAT DIDN'T.....	N/A.....	8/2	N/A	N/A
126	N/A	THE BANK ERROR THAT HURT.....	N/A.....	8/7	N/A	N/A
127	N/A	IT'S NOT IN THE MAIL.....	N/A.....	8/9	N/A	N/A
128	N/A	THE RAT PROBLEM.....	N/A.....	8/12	N/A	N/A
129	N/A	BENEFITS FOR DISABLED MAN.....	N/A.....	8/14	N/A	N/A
130	N/A	THE IMPROVEMENT THAT DIDN'T WORK OUT.....	N/A.....	8/16	N/A	N/A
131	N/A	THE DOOR THAT FELL OFF ITS HINGES.....	N/A.....	8/19	N/A	N/A
132	N/A	BENEFITS SLOW COMING.....	N/A.....	8/21	N/A	N/A
133	N/A	REFINISHING DIDN'T.....	N/A.....	8/23	N/A	N/A
134	N/A	THE INSURANCE THAT DIDN'T PAY.....	N/A.....	8/26	N/A	N/A
135	N/A	GETTING THE MAIL DELIVERED.....	N/A.....	8/28	N/A	N/A
136	N/A	ANOTHER 900 NUMBER SCAM.....	N/A.....	8/30	N/A	N/A
137	N/A	INSURANCE DOESN'T PAY OFF.....	N/A.....	9/18	N/A	N/A

SH3-0900

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**SUMMARY OF CONTACT 2 CASES
AIRED DURING LICENSE TERM**

OPENED	CLOSED	AIRED	CONTENT
3/27/91	5/30/91	6/3/91	REHAB RUNAROUND: Disabled veteran unable to obtain specially-designed computer equipment through Veterans Administration. Contact 2 works with V.A. and man receives proper equipment. (Mt. Airy citizen)
3/21/91	4/18/91	6/5/91	INSURANCE ASSURANCE: Woman's recliner burns. Insurance company refuses to pay. Contact 2 talks to insurance company. It pays full \$350 replacement value of chair. (Baltimore City citizen)
3/21/91	5/30/91	6/7/91	MALL MESS: Entire community in Dundalk unable to get mall owner to fence, clean trash and paint back of mall. Contact 2 contacts owner and he completes all of the tasks.
4/23/91	5/15/91	6/10/91	HOME SHOPPING SHOCK: Baltimore City woman buys \$174.00 bracelet through Home Shoppers Club. It breaks and HSC refuses to divulge name of manufacturer. Contact 2 persuades HSC to give full refund.
5/6/91 5/13/91 6/3/91	6/91	6/12/91	AUTO PLACEMENT: Three viewers (2 Baltimore City and 1 Baltimore County) pay hundreds of dollars to company claiming to find cars for persons with bad credit to purchase. Contact 2 warns public it is a scam and instructs all how to recover money from bond the company had posted with State of Maryland.
6/4/91	6/11/91	6/14/91	UNITED CABLE: Baltimore City man pays cable bill. United Cable does not properly credit his bill and turns off cable. Then tries to charge reconnection fee. Contact 2 presents proper evidence of man's timely payments. Cable is reconnected at no charge.